

# Water Damage Action Plan

In the case of any water damage, follow these steps:

1

CALL 1300 356 633 

2

**Explain the situation**

a - What happened?

b - When?

c - Where to park response vehicles?

d - Who is the site contact? Name & number?

3

**NLR will handle it from there!**  
(including communications with insurance)

## WHEN TO CALL NLR?



Water Leaks



Wet Carpet



Burst Pipes &  
Flexi-hoses



Bath/Sink  
Overflow



Sewage / Toilet  
Overflows



Sprinklers  
Going Off



Flooded  
Premises



Mould / Wet  
Spots

For any issues related to water damage, use this document guide. This document is not intended to replace or override existing emergency response plans and should not be used as such. In situations where people are in danger, dial 000.

NLR.com.au  
24/7 1300 356 633  
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